

SPECIFIC TERMS AND CONDITIONS – ‘UNLOCK HAPPINESS’ THE HITS AND NZME TERMS & CONDITIONS

PROMOTION SUMMARY

The Hits and NZME Radio Limited (the “**Promoter**”), together with Tourism Fiji (the “**Sponsor**”), and Fiji Airways (the “**Co-Sponsor**”), are giving listeners the chance to win a return trip for two (2) to Fiji (the “**Promotion**”).

The Promotion starts at 10:00 AM on Monday 12 October 2026 and finishes at 3:00 PM on Thursday 29 October 2026 (the “**Promotion Period**”).

HOW TO ENTER

- 1) Entrants may qualify for the prize draw by being the first eligible caller to 0800 THE HITS when instructed to do so on-air on during the promotional period as specified by The Hits Canterbury.
- 2) Standard on-air qualifying opportunities are scheduled as follows: Weekdays: 10:00am- 3:00pm,
- 3) Additional opportunities to qualify for the prize draw will be offered through the Hits Street Team at pop-up activations in Canterbury across the promotional period, by following on air and online clues to unlock the prop suitcase to go in the draw.
- 4) The Hits reserves the right to amend, suspend, or cancel any entry mechanism, qualifying opportunity, or promotional activity at any time without prior notice.
- 5) Valid entries received at the House of Travel Expo on 23 August 2026 for the original promotion will automatically be included in this prize draw. Those entrants do not need to enter again or complete the new qualifying steps.
- 6) Entry is limited to one per person across all entry methods, including original entries carried forward.
- 7) Listeners can enter the Promotion by calling The Hits Canterbury when they hear the designated ‘cue-to-call’, or by unlocking the code on the prop suitcase with The Hits Street Team during the Promotion Period.

ELIGIBILITY

To be eligible to enter the Promotion and be awarded the Prize, entrants must, at the time of entry and prize fulfilment:

1. Be a permanent resident or citizen of New Zealand;
2. Be aged 18 years or older;
3. Have no criminal convictions that would reasonably prevent them from travelling to or entering Fiji;
4. Comply with these Terms and Conditions and the applicable Standard Promotion or Competition Rules.

Any entrant who is unable to satisfy the eligibility requirements may be disqualified and may forfeit any Prize awarded.

WINNING THE PRIZE

- 1) One winner will be randomly drawn from all eligible entries received during the Promotion Period and the original entries carried forward as described above. The draw will take place after entries close at 3pm on Thursday 29 October 2026.
- 2) The Prize winner and any travelling companion(s) are responsible for all costs not expressly included in the Prize, including but not limited to: Travel to and from Christchurch Airport;
 - Travel insurance;
 - Visas and Passports;
 - Any meals, incidental or personal expenses incurred in connection with the Prize
- 3) The winner will be contacted by telephone using the contact details provided at the time of entry and may also be announced on-air. If the Promoter is unable to contact the winner after two (2) reasonable attempts, or if the winner does not respond within the timeframe specified by the Promoter, the Promoter reserves the right to disqualify that winner and select an alternative winner.
- 4) Prize fulfilment and delivery arrangements will be coordinated between the winner, the Promoter, and the Prize supplier or co-sponsor. The winner must provide all information reasonably requested by the Promoter within the required timeframe to facilitate Prize fulfilment. NZME's role is limited to administering the Promotion, including collecting entries, selecting and notifying the winner, and facilitating communication between the winner and the Promoter and/or Prize supplier. Responsibility for Prize fulfilment and delivery rests with the Co-Sponsor(s).
- 5) If the winner is unable to travel on the dates specified by the Promoter or Prize supplier, or is unable to meet any travel, entry, or eligibility requirements, the Prize may be forfeited, and an alternative winner may be selected at the Promoter's discretion.
- 6) The Promoter accepts no responsibility if the winner is unable to redeem all or any part of the Prize due to failure to obtain the required travel documentation, including but not limited to a valid passport, or any other entry requirement imposed by relevant authorities.

PRIZE DETAILS

There is one major prize (the “**Prize**”) to be won, which consists of:

1. Return economy class flights for two on Fiji Airways flying direct from Christchurch, New Zealand, to Nadi, Fiji, to be redeemed by 31 August 2027.
2. Outrigger accommodation for two for five (5) nights in Ocean View Room with buffet breakfast, to be redeemed by 31 August 2027.
3. Return airport transfers in Fiji, for two, provided by Rosie Holidays.
4. Sigatoka River Safari for two.

The approximate retail value of the Prize is NZD \$6,465.

The Prize is as described and is non-negotiable, non-transferable, and cannot be redeemed or exchanged for cash.

The Prize includes:

- Flights valued at NZD \$1,870, with airport taxes covered by Fiji Airways; and
 - Accommodation, transfers and the included activity valued at NZD \$4,595.
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All flight and accommodation bookings are subject to availability and applicable booking conditions. The prize is not valid during applicable close-out periods, including New Zealand school holidays, Christmas and New Year, Easter, and other peak travel periods.

The Prize, including flights and accommodation, must be used by 31 August 2027. Any unused portion of the Prize after this date will expire and cannot be extended, transferred, or exchanged for cash.

OTHER

- 1) The Prize Winner and their travel companion must each satisfy the eligibility criteria set out at clause 3. Any costs associated with complying with the eligibility criteria and/or participating in the Prize are the responsibility of the Prize Winner and their travel companion.
 - 2) The Prize winner is responsible for providing their correct contact and delivery details to receive their Prize.
 - 3) NZME is not responsible for any delay, failure, loss, theft, damage, non-delivery, or error in the fulfilment, provision, or delivery of the Prize. While NZME may, at its sole discretion, make reasonable efforts to assist the winner in communicating with the relevant party regarding fulfilment issues, NZME accepts no liability whatsoever in relation to the Prize or its fulfilment and is under no obligation to replace, reissue, substitute, or compensate for any Prize that is delayed, unavailable, not received, or otherwise affected by circumstances beyond its control.
 - 4) The Prize will be forfeited if the Prize winner fails to provide details requested by the Promoter in order to validly claim the Prize within 5 days from the end of the Promotion Period.
 - 5) Any attempt to resell any part of the Prize will result in immediate cancellation of the Prize.
 - 6) The Promoter's decisions on all entry and Promotion matters are final and no correspondence will be entered into.
 - 7) Participants grant NZME permission to use their name, photograph, voice and film recordings in which they appear, in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use. This includes the right to use on NZME's websites, Facebook pages, on air and other publications of NZME.
 - 8) The Promoter will collect and hold personal information provided by you when you enter this Promotion, for the purposes of this Promotion and for future promotion purposes. If you are the winner, the Promoter may pass your personal information to a third party, including the Sponsor, for the purpose of prize fulfilment. Failure to provide personal information when requested may disqualify you from entering the Promotion or being able to receive a prize. All personal information provided to the Promoter will be held and used in accordance with the Promoter's privacy policy ([NZME. - Privacy Policy](#)). You have the right to request access to and correction of your personal information (where such information is readily retrievable) by contacting the Promoter.
 - 9) At the time of entering the Promotion, participants may opt-in to joining the Sponsor's email database so the Sponsor can provide the participant information about the Sponsor's products and services. If a participant opts-in, that participant authorises NZME to share their personal information with the Sponsor. All personal information held by the Sponsor will be held and used in accordance with the Sponsor's privacy policy, available at: <https://www.fiji.travel/privacy>
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10) Carrying forward an original entry does not create fresh consent to marketing. Any opt-in to Tourism Fiji marketing must be separate, express and voluntary. An earlier House of Travel marketing opt-in is not consent to Tourism Fiji marketing.

Participants have the right to request access to and correction of personal information held by the Sponsor by contacting the Sponsor at <https://www.fiji.travel/contact-us>

11) By entering this Promotion, you accept these Specific Terms, the Standard Promotion or Competition Rules below and the Promoter's website terms of access and privacy policy.

12) Please contact info@thehits.co.nz with any queries.

STANDARD PROMOTION OR COMPETITION RULES

Definitions

'NZME' means all companies in the NZME Group including but not limited to NZME Holdings Limited, NZME Publishing Limited, NZME Radio Limited, and all brands and operating companies controlled by or associated with those entities.

The '**Promoter**' is NZME.

'**Disqualified Participants**' are:

- (a) all NZME employees, all employees of participating sponsors or promoters and/or advertising agencies and their Immediate Families;
- (b) all people under the age of 18 years
- (c) all people who have won a prize from the channel/station running this promotion in the last 14 days. If the previously won prize was valued at over \$1000 the winner must stand-down from entering for a period of 90 days.

'**Immediate Families**' include spouses, grandparents, parents, children, and grandchildren, whether by marriage, past marriages, remarriage, adoption, co-habitation or other family extension.

Entry

- 1. These Promotion or Competition Rules ('the **Rules**') apply to all NZME Promotions or Competitions (collectively the '**Promotion**') conducted on or off air and by means of any medium – online, radio, print, or a connected device. The Rules may change from time to time.
 - 2. If a particular Promotion has specific rules or terms ('the '**Specific Rules**') those Specific Rules will apply if there is any inconsistency with the Rules.
 - 3. Unless otherwise stated in the Specific Rules registration, entry or vote is limited to 1 per person. Where multiple registrations, entries or votes are acceptable, each must be made separately.
 - 4. Entry into the Promotion is deemed to be acceptance of the Rules and the Specific Rules and confirmation that the entrant has the necessary authority (for example from the bill payer or owner of a telephone) to enter the Promotion.
 - 5. No purchase is necessary to win or participate in the Promotion, unless specified in the Specific Rules.
 - 6. The Promotion is open to New Zealand Residents only. Disqualified Participants may not enter in the Promotion.
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7. NZME reserves the right to exclude any person from participating in the Promotion on reasonable grounds.
8. NZME reserves the right to refuse to award any prize to an entrant who NZME decides (in its sole discretion) has violated the Rules (including the Specific Rules), gained unfair advantage in participating in the Promotion or won using fraudulent means.
9. By participating, entrants grant NZME exclusive permission to use their names, characters, photographs, videos, voices and likeness in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use.
10. All entrant personal details must be valid and up to date and will be held by NZME and may be used for the purpose of the Promotion and for future promotion and marketing purposes in accordance with NZME Privacy Policy (see www.NZME.co.nz) unless otherwise directed by contestants at the time of entry.
11. You consent to NZME sharing the personal information you have provided upon entry into this competition with third parties as required in order to provide the prize to you.
12. Personal information provided at the time of entry is presumed to be true and, in the case of text or email notification – active, through to and beyond the date of the Promotion's completion.
13. Where the Promotion involves texting, the following apply:
 - a) Standard sms text charges will apply, unless otherwise stated in the Specific Rules and will depend on the entrant's particular plan or agreement with their phone service provider;
 - b) Any form of automated text message is invalid;
 - c) The telephone number from which the entry was made will be stored in a database. The entrant has a two-business-day period from the time of entry to request removal from the database. If no request is made it is deemed acceptance that the information can be used for future promotion and marketing purposes; and
 - d) NZME takes no responsibility for text costs incurred after the Promotion has closed as stipulated in the Specific Rules.

Winning the Prize

14. Only the person who originally entered the Promotion can be awarded the prize (the 'Winner').
 15. The Winner will be determined in the manner set out in the Rules or the Specific Rules – if not specified then as determined by the Promoter who shall for this purpose be deemed the judge (the 'Judge').
 16. The Judge's determination of the Winner will be final and no correspondence will be entered into.
 17. The Winner will be notified by email, phone (voice or text), mail or in person and must be available for the preparation of all publicity that may be required by NZME. Where attempts to contact the Winner fail (eg when the Winner cannot be contacted by phone after three attempts or mail sent is returned) the Judge will select another winner. If, after successful notification, the prize is not collected within two months of being announced it will be regarded as forfeit. (Note: 3 attempts to contact the Winner will include individual calls to any numbers provided at the time of entry. However, should the prize's total worth equal less than NZD\$250 and be a live-to-air draw, only one failed attempt at contact will be acceptable before the Judge selects another winner.)
 18. The Prize is not redeemable for cash or transferable. No other family members, friends, office associates or any other person will be able to participate on the Winner's behalf. In the event that the Prize specified in the Competition becomes unavailable for any reason the Promoter may substitute a prize of like or equal value.
 19. Where the Winner is required to claim the prize in person, they must provide proper identification (eg driver's licence, passport, birth certificate). If the Winner is under the age of 18 years their parent or legal guardian must accompany the Winner or give their prior written consent to the award of the Prize.
 20. The Winner takes the Prize entirely at his/her own risk and indemnifies NZME in respect of any claim for any accident, injury, property damage or loss of life that may occur in connection with the prize. The Winner is responsible for all insurance, tax or other costs that may be associated with the Prize. Where the Prize has associated terms and conditions the Winner accepts the
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Prize subject to those terms and conditions and restrictions.

21. Where the Prize includes air travel and/or accommodation, either international or domestic (the **'Travel Prize'**):
- (1) the Winner **MUST** have valid documentation, including but not limited to valid passports and Visas, which meet the requirements of immigration and other government authorities at every destination.
 - (a) Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities (including any costs associated with delay, will be the sole responsibility of the Winner).
 - (b) When the Travel Prize includes travel to or through the United States, it is the Winner's responsibility when travelling into or through (transiting included) the United States under the Visa Waiver Program to apply for an Electronic System for Travel Authorisation (ESTA) no later than 72 hours prior to departure if required. The winner must visit the US Department of Homeland Security website and fill in the required information. The cost of the ESTA is the sole responsibility of the Winner.
 - (2) The Winner and their travelling companion (if applicable) must travel together at all times. The Winner is responsible for transport from their residence to their nearest international airport for flight departure and from their nearest international airport to their residence upon returning to New Zealand.
 - (3) Flight tickets are available on the regular scheduled services of each airline and are subject to seasonal embargos. The flight itinerary may have to be adjusted depending on the airline's departure city and their current flight schedule. Unless otherwise specified, the air travel is economy class.
 - (4) Any changes to travel dates or additional accommodation outside the travel period specified in the Travel Prize details, made by the winner, which incur additional costs, are to be paid by the Travel Prize winner.
 - (5) Unless explicitly stated in the Specific Rules, the Winner will be responsible for expenses including, but not limited to, spending money, meals, drinks, transport, laundry charges, activities, incidentals, taxes (excluding departure and any other flight associated taxes included within the Travel Prize), gratuities, services charges, passports, visas, travel insurance and all other ancillary costs associated with redeeming the Travel Prize. The Winner must obtain travel insurance to protect themselves against additional costs incurred in the event of unforeseen circumstances.
 - (6) The Travel Prize is not transferable or exchangeable and cannot be redeemed for cash. The Travel Prize must be taken as stated in the Specific Rules and no compensation will be payable if the Winner is unable to use the Travel Prize as stated. For the avoidance of doubt, if the Winner is, for whatever reason, unable to travel on a nominated date during this period, whether the failure was due to reasons beyond the Winner's control or otherwise, then the Winner will forfeit the Travel Prize.
 - (7) The Promoter makes no representation as to safety, conditions and other issues that may exist at any destination. International travel advice can be obtained from various sources, including government, local consular offices and the web site of the New Zealand Ministry of Foreign Affairs and Trade. The winner accepts the Travel Prize at their own risk.
 - (8) All travel is subject to the terms, conditions and restrictions of the Travel Prize service providers. Any travelling companion included in the Travel Prize (if applicable) accepts the Travel Prize subject to these terms, conditions and restrictions as if references to the Winner in the relevant clauses were to the travelling companion. The Winner and their travelling companion must sign a legal release, in a form acceptable to the Promoter in its absolute discretion, if requested by the Promoter.

NZME Responsibility

22. NZME reserves the right to amend, vary, extend or discontinue a Promotion at any stage, for any reason.
23. NZME takes no responsibility for any inability to enter, complete, continue or conclude the Promotion due to equipment or technical malfunction, busy lines, inadvertent disconnection, texts with a misspelt keyword, texts to an incorrect shortcode, Force Majeure or otherwise.
24. To the fullest extent permitted by law NZME will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) or for personal injury as a result of Promotion entry or winning the prize.
25. Where the Prize is to be supplied by an entity outside NZME control and that entity fails, for whatever reason, to supply the
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prize, NZME has no responsibility for the provision of the Prize and is not obliged to provide an alternative Prize or to take legal action to require the Prize supplier to provide the Prize.

Acceptance

- 26. Participation in the Promotion is deemed acceptance of these Terms and Conditions.
 - 27. If the Winner does not accept these Terms and Conditions the prize will be forfeited.
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